GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2131
ANSWERED ON:27.08.2007
THREAT BY MOBILE COMPANIES TO SUBSCRIBERS
Shaheen Shri Abdul Rashid

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the mobile companies are hiring junior lawyers to threaten subscribers with non-bailable warrants (NBWs) for not paying their dues, as reported in the `Times of India` dated August 4, 2007;

(b) if so, the facts of the matter reported therein;

(c) whether the mobile companies have hired recovery agents to recover dues from defaulters;

(d) if so, whether lawyers and recovery agents share data record of defaulters applied by mobile companies;

(e) if so, the details thereof; and

(f) the action taken/being taken by the Government in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) to (c) Sir, Telecom Service providers hire/engage lawyers to initiate legal proceedings for recovery of outstanding dues. In certain cases, unable to recover the outstanding dues, they outsource the work of recovery of dues to private parties/recovery agents.

(d) & (e) As per reports received from the service providers, the call data records are not shared by mobile companies with lawyers and recovery agents.

(f) Does not arise in view of (d) & (e) above.